

The below terms of this limited warranty apply to defects in the materials and workmanship of tyres (hereinafter "Tyres") under Nokian's brand manufactured and/or sold by Nokian Tyres plc with the exclusion of retreaded tyres. The limited warranty is valid for three (3) years from the date of purchase or five (5) years from the manufacture of a Tyre, whichever is the earliest. If the manufacturer discovers a defect in the materials or workmanship of a Tyre, Nokian Tyres plc will compensate a customer for unrealized benefit from use of the Tyre in question in accordance with the terms and conditions set forth hereinafter.

Nokian Tyres plc's limited warranty shall not apply, and Nokian Tyres plc shall not be held liable under it, if a defect to a Tyre is a result of the following:

- (a) normal wear and tear;
- (b) misuse;
- (c) use in motor racing or other exceptional use;
- (d) faulty mounting on rim;
- (e) faulty storage by a party other than Nokian Tyres plc;
- (f) faulty studding after delivery;
- (g) alteration or repair by anyone other than Nokian Tyres plc or a third party approved by Nokian Tyres plc,
- (h) damage resulting from accident or negligence of anyone other than Nokian Tyres plc;
- (i) damages resulting from chain and/or other additional device;
- (j) faulty or incomplete product advice or instructions given to the customer not confirmed or approved by Nokian Tyres plc;
- (k) inferior quality—indicated by the "DA" brand put on a Tyre during quality grading—which reduces the selling price to the customer.

What was stated above concerning Nokian Tyres plc's limited warranty applies only in cases where the tread depth of a Tyre meets the requirements of the vehicular laws of the country where the Tyre was sold. Should a Tyre's tread depth be less than the country-specific requirements, Nokian Tyres plc's limited warranty is not valid and Nokian Tyres plc cannot be held liable under it, even if the above-mentioned time periods have not expired.

Nokian Tyres plc's limited warranty is valid only if the customer notifies Nokian Tyres plc or its authorized dealer (a list of dealers is available to customers) in writing of the alleged defect within two (2) months \*) of the date the customer discovers it, or reasonably should have discovered it.

The customer must return the allegedly defective Tyre to Nokian Tyres plc or its authorized dealer without delay.

Should Nokian Tyres plc find the Tyre defective and the limited warranty applies to it Nokian Tyres plc's liability shall be limited to compensation for unrealized benefit from use of the Tyre in question. The unrealized benefit from use is calculated on the basis of the Tyre's remaining tread depth.

Nokian Tyres plc's liability shall extend to mounting/dismounting and other costs only to the extent required by mandatory consumer protection laws of the country where the Tyre has been sold.

Nokian Tyres plc's liability shall also extend to studding, provided that the studding of the returned Tyre complies with the laws and regulations of the country where it was sold. In case the studding has been done by a third party,

Nokian Tyres plc is liable only if that party is approved by Nokian Tyres plc and has done the studding in a manner approved by Nokian Tyres plc and according to Nokian Tyres plc's instructions. Studs are not covered by this limited warranty for Tyres.

Nokian Tyres plc shall not be liable for any failure to perform any of its obligations under this limited warranty due to problems beyond its reasonable control (force majeure events or effects) or problems caused by complications, which affect its business. Such events or effects include for example: war, rioting, fire, industrial action, governmental acts, natural catastrophes, discontinuation of public or private transportation and energy and raw material shortages. In case of any of the mentioned events or effects, Nokian Tyres plc is unconditionally exempt from liability under the terms and conditions set forth herein until the force majeure event or effect terminates.

Nokian Tyres plc's liability shall be limited to the above and only to the extent mentioned herein. Under no circumstances shall Nokian Tyres plc be liable for indirect, incidental or consequential damages, loss of business income or other revenues, other economic losses, or damages due to not being able to use a Tyre - whatever kind they may be.

This limited warranty is only valid and enforceable in the country where a Tyre has been purchased provided that Nokian Tyres plc has intended the Tyre for sale in that country. Yet, if the Tyre has been purchased in a member state of the European Union and Nokian Tyres plc originally intended the Tyre for sale in one of these countries, this limited warranty is valid and enforceable in all of these countries of European Union.

This limited warranty shall neither exclude nor limit any of a customer's legal (statutory) rights under the applicable national mandatory consumer protection laws.

\*) the period of two (2) months concerns only the limited warranty valid in member states of the European Union; the time period outside the European Union is fourteen (14) days.